



## The Fairest Gym Membership in the World?

Here at MyPT, we're committed to helping our clients achieve long term, sustainable results that positively transform your health, fitness and wellbeing for life.

We offer short term 'kick-start' programmes, but we strongly encourage our clients make a long-term commitment to their health & fitness goals.

We also understand that personal circumstances may change, so we have developed a fair and reasonable cancellation policy on all our longer-term memberships.

### Cancellation due to medical reasons

If you are unable to train long term due to sickness, injury or pregnancy you may be eligible to cancel any future payments due on your account.

In such cases, a medical letter will be required from your GP or midwife stating that you are unable to participate in exercise for medical reasons.

### Cancellation due to relocation

If you are unable to continue to train with MyPT due to relocation of residence outside a 10-mile radius of our training location, you may be eligible to cancel any future payments due on your account.

In such cases a utility or council tax bill in your name at your new address should be provided when submitting your cancellation request.

### Cancellation due to redundancy / substantial drop in personal income

If you are unable to continue to train with MyPT due to redundancy or substantial drop in your personal income you may be eligible to cancel any future payments due on your agreement.

In such cases a letter of confirmation will be required from your employer or if you are self-employed, your accountant confirming your redundancy or substantial drop in income.

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For all the above cancellation reasons, just provide us with the relevant documentation above with 30-days' notice and any future payments due on your membership will be cancelled minus a £25 administration fee.